

Frequently Asked Questions



Thank you for choosing Frontline Paintball Action for your group booking. We want you to have the best possible experience so please read the FAQ and additional information below.

Important Resources

- Do not forget that everybody needs a completed Liability form (Waiver). This can be downloaded from the download's section on our website.
- Maps to our facilities are available at www.frontlineaction.com. Please inform guests which location.
- Printable Party invitations are also available for download in downloads section.
- Minimum charge for birthday parties is for 8 players.
- Deposit of \$50 is required for private games. This will be refunded with 24 hour cancellation.

What should I wear?

Frontline Action's outdoor fields are situated in a wooded area and prone to wet conditions. Coveralls and gloves may be rented. We also suggest you consider the following:

- Good footwear with ankle protection and an extra pair of shoes
- Loose fitting, comfortable clothing and gloves
- A baseball cap, bandana or hockey neck guard to protect your neck
- Wear contacts instead of glasses. If you must wear glasses – defog them using commercial defogger, shampoo or shaving cream.

Our indoor field is carpeted and unheated. Wearing layers and outdoor running sneakers is recommended.

What Happens?

- Show up on time, as a group (all at once). Show up 5-10 minutes early (please note your time does not start until booking time but this may speed up the process)
- Fill out Liability Forms (Waivers)
- Get Coveralls, masks and gloves
- Listen to safety briefing and upgrade session.
- This process can take 15-30 minutes
- Group will be assigned a referee who will pick teams, supervise and distribute paint/equipment.
- You are booked for 2 hours but you may play longer if you desire.
- Wear contacts instead of glasses

Does getting shot with a paintball hurt?

A paintball shot should not hurt more than getting whipped with a towel. If you do not respect the rules of the game and do not keep a reasonable distance, it could sting when you are hit and maybe leave a bruise. Paintball is the safest sport in the world. It is statistically safer than golf and bowling. In 15 years, we have never had an injury requiring a hospital visit. Splatmaster balls are travelling much slower, are much smaller and break more easily. They may sting a little at close range however they will not leave a bruise. At Frontline Action we ensure our equipment is safe and our paintballs are top quality.

Can I bring my own paintballs?

No. This is a field paint only facility.

Do we play if it rains?

We go rain or shine, unless there are thunderstorms. For thunderstorms we may determine it is unsafe to play. This will be at the discretion of the referee. Please note that you must give us 24 hours notice for cancellations.

Can I bring my own food and/or beverages?

We have a snack bar on site and we allow outside food or beverages on the property. Pizza may also be ordered.

How much paint will I use?

Birthday Parties have a set amount of Paint (100-500 balls). The average recreational player goes through 150 - 500 paintballs in 2-3 hours of paintball.

Minimum Age

The minimum age for paintball is 10 years old. 8 Years is the minimum age for Splatmaster and 5 years is the minimum age for Laser Tag.

Liability Releases (Waivers)

Please visit the downloads section of our website to print and sign our waiver release forms. All participants are required to have one. Players under 19 need their parents or legal guardian to sign. Waivers must be witnessed.

Can I upgrade my equipment?

Yes, we have marker upgrades in the form of Elite (\$15-\$20 extra) and thermal masks (\$6 extra) which will not fog up as easily. These are limited so reserve one as soon as you arrive.

Do I Give a Tip?

Our referees and party hosts/ hostesses work very hard to ensure that your group has the experience of a lifetime. In most service industries it is customary to offer a gratuity for good service. Please consider this when settling your bill. If we have failed to live up to your expectations please let us know.

No Smoking or Alcohol Consumption Please

Please refrain from smoking anywhere on Frontline Action property (City By-law). Alcohol consumption in public is against the law and may result in impairment of judgement and unsafe play.

How do I get there?

Frontline Action's outdoor playing fields are located on Duffett's Road in St. John's, Newfoundland off the Trans Canada Highway. Travel west on the TCH until you reach the Paddy's Pond/ Cochrane Pond turnoff.(Exit 40) Turnoff and travel across the overpass and head back onto the TCH heading East (back into St. John's). Turn right down Duffett's Road. Travel down Duffett's Road about 500m to parking lot.

Frontline Action's Indoor playing field and Proshop is located at 10 Pearl Place in St. John's, Newfoundland off Brookfield Road. Travel on Brookfield Road until you reach Pearl Place. Pearl Place is a small industrial park with four buildings. Heading east it is the 2nd left after Lester's Farm. Heading west it is the first right after the Needs convenience store. We are the first building on the right. Follow the signs and drive down to the side of the building and enter through the small door on the side.

Contact Info:

Proshop/booking questions: **709-747-4653**. After hours: **709-746-3902**

Website for liability waivers, maps to facilities and invitations: **www.frontlineaction.com**